



PENNSYLVANIA ASSOCIATION OF ARSON INVESTIGATORS

CANCELLATION/NO-SHOW GENERAL DISCALIMER POLICIES

ADOPTED JUNE 2018

I. CANCELLATION/NO-SHOW

1. Cancellations received up to **10** business days prior to the class start will not be charged the training fee. Cancellations must be in writing to the PAAI Training Coordinator/
paaitraining@gmail.com
2. Cancellations 3-10 business days prior to the start of training will be invoiced the full training fee. As a courtesy, we will allow the attendee to apply 50% of the payment towards a future PAAI training course within one year of the cancellation date.
3. Cancellations 1-3 business days prior to the start of a training class, and no-shows, are subject to payment of the full amount without training credit.
4. Registrant substations may be made at any time.
5. Please note that if you do not cancel or do not attend, you are responsible for payment.

II. Cancellation of Course

1. The PAAI reserves the right to cancel or change a class at any time, for reasons including but not limited to lack of participation, classroom, equipment, instructor availability or other reasons.
2. Whenever possible, notification will be provided within 15 working days of the start of the class.
3. Registrants will not be charged for the course
4. The PAAI is not liable for any direct or indirect, consequential or special damages that may be incurred due to cancellation of a scheduled class, including but not limited to, cancellation penalties for transportation or accommodations. The student's sole remedy shall be the refund of the prepaid course fees.
5. The PAAI will make every effort to reschedule the class in a reasonable timeframe. Please Check the PAAI Website, www.paai.org, for class rescheduling and for all PAAI training opportunities.

III. General Disclaimer

1. The PAAI is not liable for damages of any kind resulting from errors or omissions in the training materials nor shall the PAAI be liable for any damages resulting from the use of the training materials or other information conveyed at a PAAI Training Course.

2. This Policy applies to PAAI Annual Seminar, Jack Christmas Weekend and Zone Training. **It does not apply to IAAI Training.** For information regarding IAAI polices visit www.Firearson.com